

Late Night Drive-Thru



Dillon Bailey-Proulx - 22 years old

"I've been around, but it's still Burger King, and it's still fun. I'd rather work at Burger King than anywhere else." - Dillon Bailey-Proulx

by Andre Lodder



Damian Marell - 35 years old

It's midnight, the craving hits. There are plenty of options available but there's only one that sticks out as being the quickest, fast food. Fast food restaurants see a lot of traffic at throughout the night. While most customers remain positive, it's not uncommon for those who work at fast food establishments to deal with the unruly and the rowdy.

These are some of their worst experiences with the late-night shift.

"I've been working a lot in Kingston and handling a lot of drunk kids there. It's been a lot of people trying to take extra cups, take extra food, take other people's food, and trying to break tables, that sort of thing. But it's still fun, you get to see a lot of people your own age hangin' out and having fun. It's not really that bad. I've been working here for four years, and in three different cities. I've been around, but it's still Burger King, and it's still fun. I'd rather work at burger king than anywhere else."

- Dillon Bailey-Proulx

"It's always the same thing, they come through the drive-thru without a car and they think they can get food. We can't serve anybody through the window without a vehicle, it's against our business code. So he's pounding on the window, spittin' and cussin'. But you know, at the end of the day, we can wash the window and he can just walk down the road and no ones losing any sleep over it."

- Damian Marell

"My worst experience was this one customer who said he ordered a poutine, but I only charged him for fries and he was really angry when he left the store. He slammed the door and at that moment, I almost felt like going home."

- Dan Smallman

"My worst experience wasn't with a customer. I clearly marked an order, and the kid sent out six burgers all to the wrong people. It's one thing if I don't mark them but I clearly marked them and he screwed them up, which really pissed me off because that's six sandwiches."

- Samantha Marshall

"The worst part would be on the king deal, I have to make so many and eventually we run out and time increases. That's how crazy it is, it's a crowd. Some people change their minds and take so long trying to decide what they want while we get impatient."

- Joshua Courneyea



Dan Smallman - 21 years old



Samantha Marshall - 24 years old



Joshua Courneyea - 19 years old